

## Warranty Information

### WARRANTY STATEMENT FOR ECO-KINETICS PRODUCTS

Eco-Kinetics Pty Ltd warrants its products to be free from manufacturing defects in material and workmanship, subject to the terms and conditions set out below, for a period of ten (10) years from the date of purchase by the original purchaser only.

#### MONO CRYSTALLINE PV PANELS – 10 YEAR WARRANTY

1. During the 10 year period from date of purchase eco-Kinetics will, at its own discretion, either replace or repair any defective eco-Kinetics product at no charge to the customer.
2. This warranty covers manufacturing defects only and will not apply if the product has not been installed by an eco-Kinetics approved contractor.
3. This warranty is only valid for photovoltaic modules installed in grid-connect or stand alone PV systems that have been correctly selected and installed by an eco-Kinetics contractor, and are operated in accordance with the manufacturer's recommendations.
4. The warranty will be void if the product has been subjected to damage or abuse beyond that expected from normal use. We recommend home insurance be upgraded to cover storm damage and accidental damage etc.
5. The warranty will be void if the product has not been regularly serviced in accordance with written manufacturer's recommendations, or has been repaired by a non-approved service agent.
6. This warranty commences from the date of purchase. Proof of purchase is required at the time of any warranty claim.
7. The warranty does not extend to any incidental or consequential costs or damages to the purchaser.
8. The warranty covers repairs to the PV module only and does not cover charges not part of the actual repair.
9. If a warranty claim is made and the fault is found not to be the result of the manufacturer, or an eco-Kinetics approved installer or repair person, then the call out fee, reinstallation charges, and other associated costs, will be the responsibility of the owner.

#### MONO CRYSTALLINE PANEL EFFICIENCY WARRANTY

Warranty guarantees 80% efficiency of the panels in optimum conditions for a period of 30 Years. The output of the panels will be reduced due to dirt and dust build up. We suggest that you keep your panels clean of dirt to ensure maximum output. The Panel efficiency will vary throughout the year (summer/winter) and depending on weather situations. Please avoid leaning and walking on the panels as this may cause them to break.

For any warranty issues and repair needs please contact eco-Kinetics.

#### INVERTER WARRANTY

Inverter warranty is as per manufacturer. Refer to information listed with the product details in our inverter section.

#### WORKMANSHIP WARRANTY

The installation of eco-Kinetics products, eco-Kinetics supplied inverters and associated products carries a 24 month warranty from date of installation.

